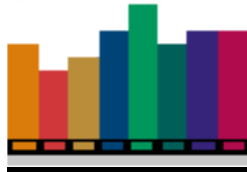




## Product Extensions, Enhancements, and Knowledge Center

**IFS**

BUSINESS PARTNER



# The Works for IFS

Given the complexities of today's manufacturing environment, even leading ERP application software packages such as IFS require some customizations or enhancements to deliver important features and functions. eNSYNC's knowledge and experience with IFS, gained in implementing more than 25 customers over the past seven years, has led to the development of several useful and powerful product extensions and enhancements for IFS Applications.

Our growing family of **IFS-Works™** solutions includes such popular offerings as automatic data collection, supply chain execution, automated faxing and e-mailing, mobile computing, and a number of products for e-business. We have worked collaboratively with IFS in developing our products and now offer modular solutions which are fully integrated with IFS APIs to take advantage of its component based architecture. This assures seamless integration and easy, low cost, migration to future IFS releases.

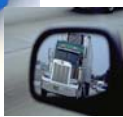
## ScanWorks™



Now you can unlock the power of IFS Applications and optimize your ERP system's performance with real-time, accurate data provided by wireless bar code data collection. With **ScanWorks™**, developed by eNSYNC Solutions, your IFS Applications are fed accurate, real-time data, giving you the reliable, current information you need to make up-to-the-minute business decisions.

Automatic Data Collection (ADC) offers tremendous productivity gains: These include hard expense savings in labor costs, faster inventory turns, and reduced inventory holding costs. Immediate operational savings also can be gained through reduced expediting fees, fewer delayed shipments and re-shipments, and fixed asset cost reduction. Soft expense savings will come from improved sales, better decision-making, employee productivity, and better satisfied customers.

## eWorks™



Trade with your customer or supplier today! With pre-configured EDI Software kits, you and your trading partners will get up and running quickly and easily. You also have plenty of support to ensure a smooth installation. Learn more about the **eWorks™** solution which is built on the powerful EMANIO application suite, and has been fully integrated with IFS by eNSYNC Solutions.

Whether you are a provider, supplier, or payer, you want efficient EDI systems for transacting business with your partners. eWorks has a number of standard transactions that ensure effectiveness and ensure stability in mission critical processes. eNSYNC's tools and skills make it happen with IFS.

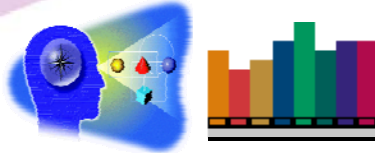
## ConfigureWorks™



Our web-based product configuration tool, **ConfigureWorks™**, is specifically designed for manufacturing companies whose products are highly configurable or are routinely customized to meet the unique needs of their customers. Unlike most product configurators that can only handle simple configuration challenges, ConfigureWorks™ can tackle very complex product rules and can fill the needs of companies with Engineer-to-Order, Configure-to-Order, Assemble-to-Order, Make-to-Order, and Design-to-Order requirements. ConfigureWorks can be implemented as a stand-alone application or can be integrated with the IFS CTO module.

Product Extensions,  
Enhancements, and  
Knowledge Center

**PortalWorks™**



# The Works for IFS



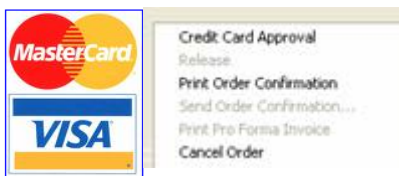
**PortalWorks™** for IFS applications is a non-intrusive collaboration tool which utilizes your Oracle database's built in Application Express (embedded PL/SQL gateway) to enable people outside your system, such as salespeople, customers, or suppliers to view via a web browser any IFS data you chose. PortalWorks™ is safe, secure, and low cost since no additional licenses are required. eNSYNC has developed a series of "PortalView" bundles to speed deployment. The most common bundles are Customer and Supplier. For example, the most popular customer bundle includes customer name, customer address, customer order, and customer order lines.

**eMailWorks™**



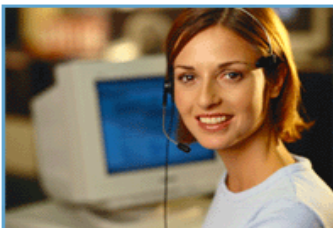
**eMailWorks™** for IFS applications links your IFS reports to your customers, suppliers, and users without the overhead cost of modifying reports or using the IFS Extended Server. eMailWorks uses built-in Oracle technology to capture your report in PDF format and attach it to an email message from inside the database. Your report then is e-mailed to a predefined recipient of your choice without user interaction. The base eMailWorks package includes five standard IFS reports. Additional reports can quickly be added as needed.

**CardWorks™**



Today, more and more manufacturing and distribution firms are finding they need to accept credit cards for customer payments. eNSYNC Solutions has developed an enhancement to the IFS Customer Order processing package. **CardWorks™** is integrated with Pay Fuse for on-line authorization of the credit card. A very simple streamlined data entry screen in IFS makes it fast and easy for customer service representatives to process orders and credit cards on line.

**KnowledgeWorks™**



eNSYNC provides an IFS Knowledge Center staffed by experienced IFS consultants, software engineers, and DBAs. Rapid response with functional and technical support is provided for all versions of IFS and for all IFS Modules. **KnowledgeWorks™** provides quick tips and answers for "How-to" questions and helps you solve other problems you may have with IFS. In-depth technical support is available for system management, database tuning, data migration, and custom report building. Remote service plans using on-line collaboration tools and allows for fast troubleshooting and on-line training tailored to your needs. Unlimited or by-incident plans can be structured for every need and budget.

Product Extensions,  
Enhancements, and  
Knowledge Center

**FaxWorks™**



## The Works for IFS



As sophisticated as e-mail and EDI solutions have become, there remains a need for users to cost-effectively fax IFS reports and documents to customers and suppliers. Having problems sending invoices, orders, confirmations, shipping notices, and many other documents out on time? Now you can automate your outbound IFS fax operations with **FaxWorks™** from eNSYNC Solutions. Faxing from IFS is as easy as printing. FaxWorks™ transfers the document from IFS to the fax server, which then automatically faxes the document immediately and stores a copy for future reference.

**DataWorks™**



**DataWorks™** is a powerful yet flexible information gateway to IFS Applications. DataWorks™ offers connectivity options for both serial and broadband communications and supports integration with programmable logic controllers, machine tools (DNC), machine vision systems, electronic measurement instruments (such as calipers, micrometers, and indicators), weigh scales, and robots.

Data records can be quickly mapped to one or more IFS component modules such as IFS Engineering, Manufacturing, Maintenance Management, Service Management, and Quality Management.

**RouteWorks™**



**RouteWorks™** for IFS is used to enable Direct Store Delivery (DSD), Field Sales, Field Service, Distribution, Asset Management, Surveys, and Merchandising. eNSYNC's Mobility Suite provides the tools to automate workflow and enable you to make informed real-time business decisions. In other words, we work with companies that have trucks, vans, or people selling, servicing, or distributing products to customers on a regular basis. RouteWorks™ helps control and manage the flow of information to and from your IFS ERP system and your driver, field sales person, or service representative.)

Product Extensions, Enhancements, and Knowledge Center



## The Works for IFS

A total IFS solution can require a variety of professional consulting and technical services. From business process and workflow, application configuration, programming, integration designs, product enhancements, to education and support plans, eNSYNC Solutions delivers.

eNSYNC Solutions people have over eight years experience with implementing and adapting IFS.

**eNSYNC Solutions service offerings include:**

- Business process improvements from IFS for the manufacturing, distribution, customer service, and financial areas of your business.
- Applications consulting for IFS and The Works™ Products to adapt functional fit and the correct implementation strategy.
- Turn-key IFS implementation consulting services, featuring eNSYNC Solutions' patented Work Group Process and project management methods.
- IFS modifications and enhancements to solve unique customer business problems and deliver required functionality.
- System management and tuning for optimum IFS performance.
- Database conversion services for cost effective migration from legacy systems to new computer hardware, operating systems, and databases running IFS applications.
- Report development using standard tools, such as Quick Reports and Crystal Reports.



- Web-based services for IFS to exchange data, documents or connect remote users smoothly across the Internet using enterprise portal functionality in Windows SharePoint Services.
- Educational services from IFS certified instructors for core team members, users, and IT personnel.
- Upgrade Services for new versions of IFS.
- Ongoing customer support and services.
- FMS (Facility Maintenance Support) contracts for total site maintenance and performance assurance.
- 24/7 Access to our IFS Knowledge Center

At eNSYNC Solutions, we recognize the difference between an information system and a total business solution is outrageously good customer service. That's why we've built a worldwide organization dedicated to delivering the highest quality services to our customers and built upon the solid foundation of IFS products.

*eNSYNC Solutions' quality people and solid experience base is your foundation for success.*

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